



Questions and Answers from Monday's Webinar

These answers were prepared on 7/4/20 to questions asked during the webinar or submitted since.

Disclaimer: The content of this information is provided for information purposes only. No claim is made as to the accuracy or authenticity of the content although obviously we have tried to ensure it. Information is provided on the basis that services and educators undertake responsibility for assessing the relevance and accuracy of its content. This information was prepared on the 7th April.

1. Does the Business Continuity Payment have another name yet?

Yes, the full name of it is now the *Early Childhood Education and Care Relief Package*.

2. Is it increasing the 50% or adjusting to reflect current usage?

If this relates to the special circumstances funding, it will be an adjustment to the percentage because of special circumstances.

3. How can we explain as a calculation term to our educators how the 50% is calculated?

50% rate of whatever is lower – your educators' hourly fee or the CCS cap rate.

4. Federal budget has already allotted money for CCS payments for 2019/2020. Why would they just make the gap fee not payable and compliment this with the additional absences. Has the 50% CCS gone elsewhere?

For some services and some educators who had families on very low CCS percentages this would have been unsustainable.

5. The future may bring children back into care as parents working from home experience challenges. Small group care, trust and relationships with educators helps parent have faith their children are safe. Also, these parents of younger children will have school age children wanting enrolment in safe and familiar settings.

We agree with your statement.

6. Can school age children be enrolled, and payments made through the new system?

They can but unless your enrolments go up substantially and you can claim for special circumstances funding you will not get additional money under this care relief package.

7. JobKeeper requires ABN - many educators do not have an ABN?

All educators should have an ABN if they are not directly employed by you. We will let the Department know that some educators have been operating in this way. Although they should apply for an ABN now for future work they will not be eligible for JobKeeper (unless this changes in the next 48 hours).



8. Maternity leave in 2019 means no income in the required period - so how does JobKeeper work for educators who have been registered for years just not working during that period.

They have to prove a 30% drop in income so if they had no income, they will not be eligible.

9. If educators are receiving 50% less and not entitled to JobKeeper - why would the levies not be reduced or waived and all staff can lead by example and reduce their own wages.

Each service should make their own business decisions about how they are going to operate.

10. Does JobKeeper relate to the previous 12 months. If an educator is not entitled to JobKeeper can we apply for higher funding to cover these educators.

Unfortunately, not. See the updated brochure [here](#). Services and sole traders can apply if they estimate their turnover has fallen or will likely fall by 30% or more.

11. Where it states if you have been an educator less than 12 months, what does this mean exactly? What if you have been an educator in FDC for less than 12 months? I am really confused by this regarding the JobKeeper payment?

Where an educator has only started in the last year the Taxation Commissioner will be able to consider additional information that they can provide to establish that they have been adversely affected – for example CCS payments.

12. If a parent was paying full fees, and they were getting no CCS. Would this parent not be calculated in the 50%?

Full fee-paying families were not included into the CCS calculations.

13. Can you please explain where it is that this information is coming from?

Please see the websites below:

Department of Education

- [https://docs.education.gov.au/system/files/doc/other/covid-19 information sheet for child care providers from 6 april 2020 as at 6 april.pdf](https://docs.education.gov.au/system/files/doc/other/covid-19%20information%20sheet%20for%20child%20care%20providers%20from%206%20april%202020%20as%20at%206%20april.pdf)
- <https://www.dese.gov.au/covid-19/childcare/childcare-faq>
- <https://www.dese.gov.au/covid-19/childcare/childcare-faqfamilyinhomecare>

The ATO

- <https://www.ato.gov.au/general/gen/JobKeeper-payment/>

Treasury

- [https://treasury.gov.au/sites/default/files/2020-04/Fact sheet supporting businesses 0.pdf](https://treasury.gov.au/sites/default/files/2020-04/Fact%20sheet%20supporting%20businesses%200.pdf)
- [https://treasury.gov.au/sites/default/files/2020-04/Fact sheet Info for Employers 0.pdf](https://treasury.gov.au/sites/default/files/2020-04/Fact%20sheet%20Info%20for%20Employers%200.pdf)
- [https://treasury.gov.au/sites/default/files/2020-04/fact sheet-boosting cash flow for employers.pdf](https://treasury.gov.au/sites/default/files/2020-04/fact%20sheet-%20boosting%20cash%20flow%20for%20employers.pdf)



Business.gov

- <https://www.business.gov.au/Risk-management/Emergency-management/Coronavirus-information-and-support-for-business/Boosting-cash-flow-for-employers>

ATO

<https://www.ato.gov.au/general/gen/JobKeeper-payment/>

14. How do we pay bills with unpaid leave?

The JobKeeper is to assist with daily living through COVID 19.

15. Please understand in NSW we do still have unimmunised children in FDC.... Do we now need to tell them they can no longer have care?

Children that were getting CCS previously despite their immunisation status can stay because they **would** have had medical exemptions. No FDC in NSW should have had other unimmunised children in care as this is illegal under the NSW Public Health Act. Children who cannot be fully vaccinated due to a medical condition or who are on a recognised catch-up schedule will still be able to attend.

16. What if the JobKeeper doesn't get passed?

We are confident that it will be. The ALP has announced it will support it.

17. Thank you for all your hard work Anita... :)

Thank you for acknowledging this!

18. Can you please write a VERY clear answer regarding unimmunised children?

Children that were getting CCS previously despite their immunisation status can stay because they would have had medical exemptions. No FDC in NSW should have had other unimmunised children in care as this is illegal under the NSW Public Health Act. Children who cannot be fully vaccinated due to a medical condition or who are on a recognised catch-up schedule will still be able to attend.

19. Hi just need clarification are non-immunised children excluded from care.

See above.

20. Will Educators still be paid if they take holidays or our sick?

This would be a business discussion for your service.

21. Can Educators close their Service if they are in vulnerable groups or members of their family are, and still receive this funding?

The Educator would be eligible for JobKeeper. It is up to your service if you pass on any of the Relief Package funding (the 50% CCS).



22. Do Educators need to get signatures on attendance records for absences?

No signature is required for absences, signatures are required for attendances.

23. What does one active enrolment mean, does this mean that a child must physically attend?

Yes.

24. Will providers have discretion over the allocation of the payments to educators?

Yes.

25. We have an Educator on Maternity leave currently but is due to come back. Will she be eligible for these payments?

She will be eligible for JobKeeper but will have to explain the drop in her income last year. It is up to your service to decide if you will pay her from the Relief Package.

26. We have children that usually attend a centre but are not attending as they would prefer to be in FDC. How will this work if the centre put through an absence and the FDC puts in an attendance. Does this matter?

You are no longer required to put through attendances via Harmony or Hubworks, so no.

27. What about educators who have not been with the service for 12 months?

Where an educator has only started in the last year the Taxation Commissioner will be able to consider additional information that a service can provide to establish that they have been adversely affected – for example CCS payments for JobKeeper.

28. It says that educators need to remain active to receive this payment. What does active look like eg educator works 5 days and wants to shuffle her children around for essential workers and work three days is this ok, or does she still need to be available for the whole 5 days to be eligible?

Services and educators can adjust days to what works. The intention of the payment is to ensure the children of essential workers and vulnerable children can continue to get care and to assist services to survive so please ensure essential workers are able to access care.

29. What are your thoughts about the ability for services to opt out of the program? Can you provide any information around this option?

We do not recommend this. Educators and Service employees would still get JobKeeper regardless, but services would not get the payments under the rescue package. It is unlikely you could make as much from fees as you could from the government relief package (the 50%).

30. We have several families who are not eligible for CCS and are still deemed essential workers what do we do for them under this system as the FAQ from the dept says they can no longer attend?

We are raising this with the Department.



31. What about Council run Family Day Care services?

These are eligible for the Relief Package. They are not currently eligible for JobKeeper, but this may change. We are advocating for Council services with the Department.

32. As a Metropolitan Local Government FDC we are one of five services run by Council it's wonderful that JobKeeper is available. However, it's not yet available to LGAs.

These are eligible for the Relief Package. They are not currently eligible for JobKeeper, but this may change. We are advocating for Council services with the Department.

33. Back up please? Is this Payroll related?

Sorry – not sure what this question was referring to, hopefully [this](#) link will assist you.

34. Will these Tax Benefits be available for LGAs as well?

As far as we are aware the Boosting cash flow for employers' package is not available for local government – only businesses.

35. Sorry I just want to revisit the requirements for a new educator or Educator returning from Maternity leave?

They will be eligible for JobKeeper but will have to explain why the drop in their income last year or the lack of the same income as they would have received this year. It is up to your service to decide if you will pay them from the Relief Package.

36. Are they not able to access the 50% Rebate for families?

The 50% payment comes to your service, not the educator. It is up to the service to determine how to distribute it.

37. Is that the entire service hours?

Not sure what this question refers to, sorry.

38. What about the admin levy fees? That has been the parent's responsibility. NOW we are to pay this out of our already reduced income, so our council informed us today.

It is a business decision for services to determine how they will manage this.

39. I know you probably answered this but while we are here. Is the JobKeeper available for long day care staff in local government.

Long Day Care staff are eligible for the Relief Package. They are not currently eligible for JobKeeper, but this may change. We are advocating for Council services with the Department.

40. Are educators who have been registered for less than 12 months eligible for JobKeeper?

Yes.



41. Can you please confirm what the 50% is paid on? CCS payment made or total income- there is much conflicting information around this. Even the fact sheet was a little confusing.

Essentially it is the 50% rate of whatever is lower – your educators’ hourly fees or the CCS capped rate for all attendances of \$11.10 per hour.

42. What about not for profit community based organisations that run many programs, and receive lots of government funding?

They will have to show an income drop of 15% or more to be eligible for JobKeeper.

43. What happens if educators are on leave during this 3 month period?

They will still be eligible for JobKeeper. It is a business decision for your service if they get any payment beyond this.

44. Sorry not for the whole period just for a day, week, fortnight?

I presume you’re talking about leave. It is up to your service whether an educator on leave gets paid.

45. Where in PEP would we find this amount? I can see a payment, but I believe this is for the period ending the 5/4 that we have just processed

Look in your software and look back in PEP now, it should be there.

46. Can new families enrol? Police are contacting us for care.

Yes, they can. You will not get additional payment for new families, unless you apply for special circumstances funding because you have had a significant number of new families in care.

47. Can educators in a Council scheme receive JobKeeper?

If educators are contracted by a council scheme, then yes, they can receive JobKeeper.

48. If an educator has legitimate health concerns and needs to suspend their service can they still get paid? What would be classed as a legitimate health concern?

Yes, they can still get JobKeeper. It is a business decision for your service if you pay them anything beyond this. JobKeeper is related to having a drop in income, not related to the legitimacy of the reason you had a drop in income. Educators who have high-risk pregnancies, who are immune compromised, have auto immune conditions or prior lung issues are considered particularly vulnerable in the context of early education and care.

49. Can you please clarify if we have children enrolled that aren’t immunised, do we have to ask them to leave?

Children that were getting CCS previously despite their immunisation status can stay because they would have had medical exemptions. No FDC in NSW should have had other unimmunised children in care as this is illegal under the NSW Public Health Act. Children who cannot be fully vaccinated due to a medical condition or who are on a recognised catch-up schedule will still be able to attend.



50. If families aren't entitled for CCS, are you saying that they aren't entitled to care?

That is what the department is currently saying, yes.

51. How do we on-board new Educators from another service which is closing - in regard to our service not having these Educators during the 2 week window?

As you normally do but be aware that you will not get additional payment for them, unless you put in an application for special circumstances.

52. What do we now tell the family of 2 Doctors, the family of 2 Police officers, the families working in supermarkets, that they now can't access care due to CCS ineligibility?

They can receive care if they were registered for CCS and receiving no CCS. We will be talking to the department to get further clarification on this issue.

53. I have educators who have closed because someone in their home is high risk for infection, do they still get BCP?

These educators still get JobKeeper payment. It is a business decision for your service whether they get any on the Business Continuity Payment / Relief Package Payment.

54. The DESE info sheet clearly says 50% of fee revenue or 50% of hourly fee cap of whichever is lower. It is not 50% of CCS.

50% rate of whatever is lower – your educators' hourly fees or the CCS benchmark rate.

55. Is Inclusion Support affected by this at all? Or is it still business as usual when it comes to Inclusion Support?

No announcement has been made about this yet.

56. I just wanted to clarify with the Families that aren't eligible for CCS, does that include families that earn too much to get a percentage. Technically they are eligible initially for the CCS but not entitled a subsidy due to their income.

These families can remain in care.

57. What happens if an educator is sick?

It is a business decision for your service to determine whether to pay this person in their absence.

58. In your information sheet Point 5 It says the payment is essentially 50% rate of CCS however In other information it is explained as 50% of fee (CCS and Gap) up to the cap. Please confirm?

The department explains it this way: "Payments will be calculated to be 50 per cent of the lower of the services' hourly fees or the existing hourly rate cap, based on the fortnight before 2 March 2020."

59. Is JobKeeper income tested?

No, it isn't.



60. Is the payment JobKeeper paid regardless of how many days educators work / previous income

If they have a drop in income of 30%, educators will still receive this payment.

61. Can you please confirm your understanding of job keeper re income testing and how it applies to part time / full time?

Educators who are Sole Traders will get \$1500 per fortnight (minus tax) regardless of if they were working full time or part time before hand, through JobKeeper. As far as JobKeeper goes for employees of services, if you claim JobKeeper for an employee, you need to pay them a minimum of \$1500 a fortnight less tax regardless of if this is more than they previously earned. If they earned more than this, you pay them their normal wage, using the JobKeeper support to assist you do this.

62. Can Council run FDC educators ask for the JobKeeper finance help?

If they are engaged as contractors, i.e. they are sole traders, yes, they are eligible.

63. Can schemes ask for Parents and Educators' levy?

A scheme cannot charge parents. A scheme can charge educators a levy if needed.

64. Councils have very limited financial assistance as operators, when will we get clarification about parent and educator levies?

It is a business decision for your service what levies you charge educators. You can no longer charge parent levies. If you need more information you can contact us.

65. Can you please clarify if JobKeeper is available for educators registered under a Council provider?

If educators are contracted by a council service, then yes, they can receive JobKeeper.

66. Clarity on the 50% for CCS.

The department explains it this way: "Payments will be calculated to be 50% of the lower of the services' hourly fees or the existing hourly rate cap, based on the fortnight before 2 March 2020."

67. Is 50% of the CCS received on those weeks?

The department explains it this way: "Payments will be calculated to be 50% of the lower of the services' hourly fees or the existing hourly rate cap, based on the fortnight before 2 March 2020."

68. Regarding waiving the gap fee for the last fortnight, can you please explain this following paragraph I have pulled from the govt. website on the FAQ page? "Centre based day care services and out of school hours care can automatically waive the gap fee. However, given the different care settings and fees, if In Home Care and Family Day Care providers believe their service or families need this assistance they should apply to the Department of Education, Skills and Employment by emailing childcareintegrity@dese.gov.au. They will first undergo a compliance check."

If you want to waive fees for the last two weeks you must email the Department to get permission.



69. The Information sheet sent out by NSW FDC earlier today had a very confusing statement (see under point 3 on the Information for FDC Services and Educators) - This does not mean 50% of the CCS you received during this period! The calculation of this is slightly more complex but essentially it is the 50% rate of CCS for all attendances. Please clarify this paragraph.

50% rate of whatever is lower – your educators’ hourly fees or the CCS capped rate.

70. Job Keeper - no one has applied for it, it has been enacted. People have only been able to register for it.

That’s correct. It’ll be enacted on shortly.

71. This paragraph needs to be rewritten and made clearer.

50% rate of whatever is lower – your educators’ hourly fees or the CCS capped rate.

72. Is there an expectation that FDC Educators (and services broadly) are physically open and providing physical care for children to be eligible to receive the 'Relief' payments?

Yes, where possible.

73. Has there been any direction from the Gvt as to their expectations regarding children attending FDC if their parent is home and available to provide adequate supervision themselves? How does legislation on limitations (movement and social gathering), and on 'essential services' interact with the Relief package (is there an expectation that educators must provide care to families who have non-working parents at home)?

We are still in a pandemic and services should be encouraging parents that do not need care to keep their children at home, safe. It is not up to services to determine who should or should not receive care.

74. How is 'child swapping' now treated under the 'Relief' payments - can an educator access FDC for their own child while they are providing FDC themselves?

This has not been discussed by the department. We presume that the existing rules still apply.

75. Can we please check the information in point 3 of the Educator information sheet - it still refers to the 50% being calculated on CCS.

The department explains it this way: “Payments will be calculated to be 50% of the lower of the services’ hourly fees or the existing hourly rate cap, based on the fortnight before 2 March 2020.”

76. Under the rule that non-CCS children cannot attend care. Does that include currently enrolled children or only new enrolments? And what about FDC Educators children that attend another FDC Educator? They are not eligible for CCS therefore, are they no longer able to attend?

This includes currently enrolled children. We will raise the issue of FDC educators receiving care from another FDC educator with the Department.



77. Are we, service providers required to calculate how much each educator will receive?

Yes, this is totally up to a service to determine how the money will be paid to educators.

78. I would like to say thank you, this is as new to you as to us and I appreciate all the information you can pass on.

Thank you!

79. What happens to the relief educators?

It is a business decision for your service to decide what payments should be passed on to them, if any, from the relief package. They will still be eligible for JobKeeper.

80. Can you please do an example calculation of the 50% with reference to a Harmony payment summary report

It would be best for you can refer this question to Harmony.

81. When demonstrating a loss ie. 30% income, does JobKeeper come into consideration as additional income?

No.

82. Hi, where in the PEP can we see the amount? I am unable to find it. Thank you

Please log into your service PEP>My inbox>Letters. It should be there.

83. Can you please point me in the right direction where it is written that we can't provide care for the people that aren't eligible for CCS?

Refer to the link below. Under the immunisation question, it states "Children who do not meet the Child Care Subsidy immunisation requirements, or any other Child Care Subsidy eligibility requirement, cannot attend a child care service being supported by payments during the COVID-19 crisis".

<https://www.dese.gov.au/covid-19/childcare/childcare-faq>

84. Is it possible to get facts instead of what is perceived?

Yes, if you prefer, you can read the extensive factsheets on the Department of Education website.

85. What if educators provide care for school-aged children? Is the 50% CCS applicable?

Yes, if they were in your care in the last two weeks of February.

86. Does all this apply if the service provider is a Council?

Please see answers relating to councils above.

87. Can schemes take new enrolments?

Yes, but they will not get any additional payment for additional children.



88. Will educators be paid for children booked in for vacation care?

You will still only get the 50% payment, but this would be a good reason to put in a special circumstances request.

89. What happens to children who terminated their care arrangements before 23/3/20 in terms of being in care on the last day of care?

If they're absent between the 23rd March and 28th June, the childcare subsidy won't be recovered from the service or family. Prior to 23rd of March, we understand it will be recovered.

90. How can educators apply for JobKeeper payment if they do not have an ABN?

All educators should have an ABN if they are not directly employed by you. We will let the Department know that some educators have been operating in this way. Although they should apply for an ABN now for future work, they will not be eligible for JobKeeper (unless this changes in the next 48 hours)

91. Can an educator who has a medical condition and has decided to stop working at the current time apply for JobKeeper payments?

Yes, they can.

92. Scott Morrison made it very clear that children that don't need to be in care should stay home. Family day care can't have masses of children in care, there are regulations.

True.

93. Capacity for funding to incorporate the parent levies into our funding.

The funding you are receiving under the relief package can be used to replace the parent levies you were previously receiving.

94. Concerns as to how hard JobKeeper benefit will be to apply for and access.

Millions of Australians are expected to apply for JobKeeper. It is expected to save around 6 million jobs.

95. If an educator is sick, not from COVID related issues do we still get paid. Would it be a normal closure and not be paid? How will this be calculated if we are on the same amount per week?

It is a business decision for your service how they will distribute the Education and Care Relief package.

96. If you close for holidays technically you are still registered and have only closed for a holiday period.

True. Closed applies to actual services, not individual educators.

97. How do you provide evidence of suspending care due to COVID concerns? What would be acceptable?

The letter from the NSW Department of Health telling you that you must close.



98. What would happen if you were on maternity leave during the period of Feb attendance?"

They will be eligible for JobKeeper but will have to provide an explanation for the lack of the same income as they would have received this year. It is a business decision for your service to decide if you will pay them from the Relief Package.

99. Are we allowed to operate less days, what will be the correct way of going about it? This is in a Family Day Care setting

Yes, it is a business decision for your service to work out how you will operate during the COVID-19 pandemic.

100. Picking up extra days with their educator will they be paid?

Your service will not receive any additional funding for this unless you put in a special circumstance's application.

101. Are we allowed to start new children in care?

Yes, but priority must go to essential workers children and children who are already enrolled.

102. Children not eligible for CCS are they getting free childcare?

Children not eligible for CCS are not allowed to be provided with care at this time, unless they are eligible but receiving a no payment due to income.

103. We have been told by Harmony that we still need to sign children in and out and submit a timesheet. Hoping Harmony will help us distribute payments through their reports

This does not need to be done through your software program anymore. It is up to your service whether you do this. It is up to your service to determine how you distribute payments.

104. Families that have reached their cap on CCS can they still access care

Yes.

105. Is it possible to apply for above 50% based on the actual % loss? e.g. 90%

This is unclear at this stage, as the form to apply for this has not been released.

106. 50% of full fee not 50% of CCS

The department explains it this way: "Payments will be calculated to be 50% of the lower of the services' hourly fees or the existing hourly rate cap, based on the fortnight before 2 March 2020."

107. It not just councils, other services are the same structure

Yes, we are aware of this. But the 30% or more test for JobKeeper is applied to each business in a consolidated group. If an organisation runs multiple businesses, each business can be assessed for eligibility separately.



108. Do we know will JobKeeper payment be back paid?

Yes, it will be back paid to the 1st March

109. What happens if our families still offer to pay their gap?

You cannot charge families fees if you are in receipt of the Education and Care Relief Package.

110. When wouldn't an educator get JobKeeper?

If their income isn't expected to drop by 30% or more, if they do not meet the visa requirements for JobKeeper, if they are not a resident for Australian tax purposes or where they are receiving parental leave pay from Centrelink. Please see [here](#) for more information.

111. Can council claim for job seeker payments?

No. JobSeeker is the new unemployment benefit provided by Centrelink. JobKeeper is the COVID-19 relief payment to employers or sole-traders (such as FDC educators) provided by the Australian Tax Office.

112. What's happens If all families are self-isolating in one educator's service. No active attendance.

Active attendance is across your entire service. Educators are not services. If all families that normally receive care from the one educator are self-isolating, your service needs to decide what part of the Education and Care Relief Package Payment you will pass on to them.

113. Is it true that for Educators who don't earn over \$70,000 can't access JobKeeper?

No.

114. Can any educator get job keeper no matter how much they earn per week?

Yes, if they can show an income drop of 30% or more

115. Should we put separate applications in for FDC and centre based services?

You do not have to apply for the Education and Care Relief Package. Employers only need to apply for JobKeeper on behalf of all their employees.

116. Did you say the 50% payments are in the PEP?

The amount is in the PEP and the payments will be released to all services throughout the week.

117. Where in PEP can we find the calculated BCP please?

Please log into your service PEP>My inbox>Letters. It should be there.

118. I am an Educator, I am off sick this week. Can I still be paid the 50%? As I spoke to my scheme and they told me no.

It is a business decision for your service to decide what payment you will receive.



119. Can you still get the JobKeeper allowance if you are an Educator that is vulnerable because of their health and must close?

Yes.

120. How do we know that our scheme is going to pay us correctly?

There is no correct or incorrect method of payment. Your service needs to make a business decision on how they will pay you and then they will let you know.

121. If CCS Is not backdated, will we be paid CCS up until 5/4/20 and therefore we had to get our attendances submitted.

Yes.

122. Who applies for the higher level percentage? The service or individual Educators

The service.

123. How should the scheme calculate admin levy during this time? Should we minimise to 50% as well? Understanding this would potentially be a service specific decision

The service needs to decide this.

124. Is JobKeeper eligible for those registered with not-for-profit now?

Yes.

125. What happens if I have no care agreements in place? All my children are casual bookings. I'm open 24/7. Can I reduce my days/hours?

Yes.

126. Is there a minimum amount of time someone needs to work at a service to be able to apply for JobKeeper?

Someone who works at a service can't apply for JobKeeper. The service applies for JobKeeper on behalf of their employees. They can apply for all employees regardless of the amount of time they have been employed at the service, if they were employed before the 1st March. Casual employees must have been employed with the service for a minimum of 12 months to be eligible. Educators that were working before the 1st of March are eligible.

127. Are we able to start New Educators?

Yes.

128. What happens to Educators that are on leave during school Holidays?

It is a business decision for services how these educators are paid. JobKeeper is not affected by leave.



129. Why then are we not getting all the relevant information through to our services and we are having to go searching for them?

We are in the middle of a pandemic. Information is changing very rapidly and there are many other sectors affected.

130. I have a child with no CCS on hours so does that mean I can't have them?

If you mean they have exceeded their CCS for the year, you are still allowed to provide care for them.

131. I read somewhere this morning that from May 1st all children must have flu vaccine in order to attend care, is this correct?

This was the recommendation the Australian Health Protection principle Committee (AHPPC). It is not law, but it is a recommendation to keep educators, children and families safe. All educators should also have the vaccination. Unlike COVID-19, the flu is a virus that we have a vaccine to prevent.

132. Can we have new educators join during this period, how to calculate their relief package?

Yes, you can, this is for the service to decide.

133. If the parents are not working, can their children use the services now?

Yes.

134. What is an active enrolment?

Someone being provided care by an educator.

135. What if the educators haven't done their tax yet? Will they need this done before they apply for JobKeeper?

No.

136. Has it been passed?

The relief package did not need to be passed by Parliament. It is expected that the JobKeeper legislation will be passed on Wednesday the 8th of April.

137. What kind of evidence do they need?

If this question is about Special Circumstances funding, the required evidence has not been announced yet.

138. Will the form cover new FDC services and educators on leave?

Yes. Special Circumstances funds can be applied for in these situations.

139. I'm sorry but can we charge the admin fee, this admin fee was paid by the families, can it come out of the 50% or does that mean the educators are then paying for it?



You cannot charge parents fees. It is up to service to decide how you will distribute the Relief Fund payments to educators.

140. Part of it will be the parent admin that comes back, so we should be able to take half as well

See above

141. What about school aged children in vacation care?

You can take additional children during the vacation period, but you will not get additional funding for them unless you apply for the special circumstances funding.

142. Is the 50% calculated on the CCS component or the total fee?

The department explains it this way: "Payments will be calculated to be 50% of the lower of the services' hourly fees or the existing hourly rate cap, based on the fortnight before 2 March 2020."

143. Can parent admin fees still be charged?

No, you cannot charge fees for parents if you are in receipt of the childcare relief package

144. Is the BCP allocated to individual Educators or is it a total amount for the service. If this is so does the service has to calculate how much each Educator is entitled to?

It is provided to the service. The service needs to make a business decision on how it will divide this amongst educators and what proportion it will divide amongst educators.

145. I am a casual care educator, so bookings change each week. Am I required to take every booking? Or am I able to cut back? I was transitioning to just offering before and after school care.

You can cut back but how that affects your income outside of JobKeeper is a business decision for your service.

146. We currently charge a Parent Administration Levy as well as an Educator levy. Are we allowed to charge the Parent Administration Levy that will now come out of the 50%?

You cannot charge parents if you get the relief package. You can get the income through retaining part of the 50% if you need to.

147. Can you please let me know how you find out how much your scheme is getting again? Should it come through on an email.

Please log into your service PEP>My inbox>Letters. It should be there.

148. With the new government only paying FDC 50% of our wage even with JobKeeper that does not start payments till May, I will be out of pocket roughly \$400 per week on top of that the council are expecting us to pay the parents admin levy which has always been paid for parents with the gap . This whole system is unfair for FDC especially when some in fact are still pulling long hours putting our own families at risk for a 50% pay cut and even more with the extra \$270 a week in admin levy I must pay. Absolutely devastating for my livelihood and my family.



We will take that as a statement rather than a question. See above answers.

149. As mentioned yesterday webinar about flu shot. Children must get flu shot before 1/5 otherwise they can't operate after that. She wants to know where we get that info, which Health department?

This is not a question of not being able to operate. It was advice **from** the Australian Health Protection Principle Committee (AHPPC). It is not law, but it is a recommendation to keep educators, children and families safe. All educators should also have the vaccination. Unlike COVID-19, the flu is a virus that we have a vaccine to prevent this virus.

150. Asking about Children CCS assessment pending at as 5.4.20. Should they provide care even if they are not approved for CCS yet whilst facts sheet says only provide to CCS approved children.

This should be clarified by the Department shortly.